

## Vocabulary DELIVERY



## Vocabulary

Bargain: An agreement between two or more parties as to what each party will do for the other, especially involving the exchange of money for goods or services, typically with a favorable deal for the buyer.



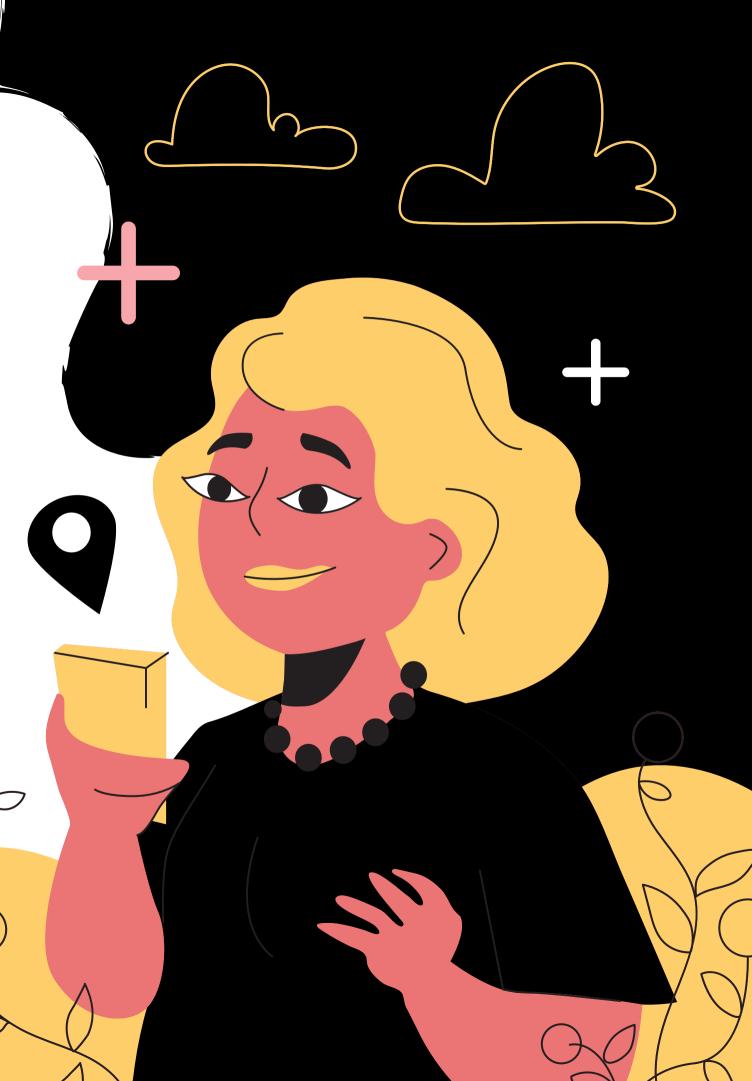
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**Retailer:** 

A person or business that sells goods to the public in relatively small quantities for use or consumption rather than for resale.

**Doorbuster:** 

A very low-priced item offered at the start of a sale or a special promotion to attract customers into a store.



### Vocabulary

Markup: The amount added to the cost of a product to determine its selling price.

**Consumerism: A social and economic** order that encourages the acquisition of goods and services in everincreasing amounts.

Freebie: A product or item given for free, often as part of a promotion.



**Storefront: The exterior** of a store, including its windows, sign, and entrance.

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Price tag: A label on an item that shows its price.

Inventory: A complete list of items such as goods or materials in stock, typically in a store or warehouse.





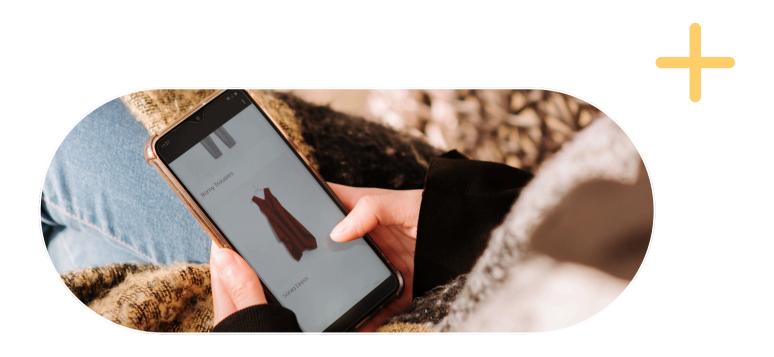
Discussion

### Discussions

- How does Black Friday impact the economy, both positively and negatively?
  - **Positive impact:** Increases consumer spending, boosts retail sales, creates temporary jobs, stimulates economic growth.
  - Negative impact: Encourages overconsumption, leading to waste; may cause financial strain for some consumers; overwork and stress for retail employees.
- In what ways do retailers manipulate consumer behavior during Black Friday sales?
  - **Psychological techniques:** Use of urgency ("limited-time offers"), scarcity ("only a few left"), and discounts that seem larger than they are.
  - Manipulating emotions: Sales create excitement and FOMO (fear of missing out), leading to impulsive purchases.
- Is the frenzy around Black Friday sales an effective strategy for retailers, or does it create longterm harm to their brand image?
  - Effectiveness: Can drive immediate sales, attract customers, clear out old inventory.
  - Long-term harm: May harm brand image if customers feel manipulated or mistreated, especially with overcrowded stores or poor customer service.



- Are there alternatives to Black Friday that promote more sustainable shopping habits?
- What are the environmental impacts of the consumer rush on Black Friday, especially with waste from packaging and returns?



• What psychological factors contribute to the impulsive buying behavior seen on Black Friday?

• How do discounts and offers on Black

Friday influence long-term consumer

loyalty to a brand or store?

- How do Black Friday deals compare to discounts offered throughout the year? Are they truly better, or just marketed to seem so?
  - Marketing strategies: Many discounts seem larger, but may only apply to a limited number of products.
  - True savings: Often, sales are not as exceptional as portrayed; discounts on high-demand items may be small, while lowdemand products may offer larger savings.
- What are the ethical concerns regarding the treatment of employees working on Black Friday?
  - Concerns: Long hours, low wages, inadequate breaks, high stress, and working on holidays (Thanksgiving for U.S. retailers).
  - Moral implications: The pressure on employees to work during family holidays and the physical strain from handling large crowds.





- What role does social media play in shaping the popularity of Black Friday?
- What steps can retailers take to make Black Friday events safer for both customers and employees?
- Are Black Friday deals worth it in the long run, or do consumers often buy things they don't need?
- How can technology, such as AI and data analytics, improve Black Friday shopping experiences for both consumers and retailers?

- What are the implications of Black Friday's commercialization on the traditional values of Thanksgiving?
  - Shift in focus: The focus on shopping can overshadow the original purpose of

    - Thanksgiving (spending time with family and reflecting on gratitude).
  - Family time disruption: Employees working during holidays can affect family dynamics.



- How has the rise of online shopping changed the Black Friday experience? long lines. participate. delivery. safety? stores. COHO better crowd control measures. lárge chain stores? \_ discounts offered by big retailers. match.

  - **Convenience**: Consumers can shop from home, avoiding crowds an
  - **Global reach**: Online shopping allows international shoppers to
  - Challenges: High demand crashes websites, logistical challenges for
  - Should Black Friday sales be limited or banned for the sake of consumer
    - **Safety issues**: Overcrowding, stampedes, accidents in physical
    - Alternatives: Online shopping, limiting store hours, or implementing
    - How does Black Friday affect smaller, local businesses in comparison
      - Challenges for small businesses: May struggle to compete with large
      - Opportunities for small businesses: Some local stores can offer unique products or personalized services that larger stores cannot



# Thank you for participating!

See you next time!